

The Chief Administrator  
Arista Care Nursing Home,  
23 Schoolhouse Road  
Whiting  
NJ 08759.

Dear Sir,

Both my wife and I, living in England, are at present on a short visit to USA to spend sometime with my wife's parents, namely, Vithalbhai and Vimlaben Patel, residing as residents in Indian Program section in Arista Care Nursing Home at Whiting, New Jersey.

It gives us great pleasure to write few words as a token of our appreciation to express our sincere thanks to your members of the staff with whom we have come in very close contact during our visits to your Nursing Home. The names of the members of the staff which immediately spring-up in our mind are Niteshbhai, Jayshreeben, Hiteshbhai and Nitaben in the Activity and the Interpretation Dept. along with Diane and Jessica in the Nursing Care Dept.

We have witnessed that all these members of the staff do provide exceptionally high quality of personal care to all the residents in this program with whom we have become acquainted with, during our frequent visits to your Nursing Home. Both of us firmly believe that all your members of the staff do put their heart, love and affection, sincerity, warmth and dedication into each and every task they perform during the course of their work. They do make special efforts to communicate and interact with the residents and may continue this line of approach with the residents to the point, which may involve encouraging or even persuading them, if the need arises, during their routine tasks, hopefully and fruitfully leading to positive response from the residents. No tasks are too trivial or too daunting for any of them even to contemplate to perform. As the result of our observations during our recent visits, we have now become very fond of them. We do hold them all with great respect and utmost dignity.

We are, furthermore, very impressed with the regular religious services and the daily readings from the religious script, not forgetting, to mention the religious Bhajans sung by Jayshreeben in a very beautiful voice. We also would like to mention the fact that at the time of serving the meals both at midday as well as in the evening, the staff do make special efforts to persuade and even to encourage the residents to consume sufficient food and to drink enough fluids in to order to improve and maintain their good health.

We both of us feel more than happy to reiterate that all the residents in Indian Program are really well cared for in an atmosphere, which we feel brings them all together and keeps them as ONE BIG HAPPY FAMILY connecting, hopefully, with their former life style and culture.

Finally, we both would like to reassure you that both our parents, most definitely, do feel

at " Home" in a Nursing Home run in an excellent fashion. We do most sincerely congratulate you all at your Nursing Home and do thank you once again for all your help, support and the quality of the care, which you do provide to them and earnestly hope that you all will continue to do so at the level and with the spirit that the residents are presently accustomed to,

Yours sincerely,



Suryakant D. Patel  
&  
Mandakini S. Patel